

INSTRUMENTS FOR RUBBER AND PLASTIC TESTING

Gibitre Instruments srl

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Quotation for Instruments and Services

Code	Description	Q,ty	Price	Total
8-REMOTE-000-00-	REMOTE ASSISTANCE SERVICE	1,00	€ 410,000	€ 410,000
	Annual fee for the supply of Remote Assistance Service on the computers where Gibitre softwares are installed. The contract includes the help for the installation of the client version of the Team Viewer program and the technical assistance of Gibitre Technicians during the connections. Notes: • the purpose of the remote assistance is the identification of working problems of instruments' connected to Gibitre softwares; This contract does not cover extensive training on the use of gibitre programs and instruments. • remote assistance must be explicitly requested and activated by the customer every time. Gibitre Instruments owns official licenses of Team Viewer program.(the installation of the program does not permit any kind of automatic or not explicitly requested reconnections to your computers); • for the use of remote assistance software an active internet connection of the pc is required. NOTE: the remote assistance service included in this fee is intended for diagnostics of malfunctions. Any additional services for training, preparation of complex test procedures, installation or replacement of PCs or moving the SQL database are not included in this item and are offered separately.			
	Total Value			€ 410.000

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General Conditions of the Supplying

Delivery: Date and time to be defined with our technical service

Payment: Bank transfer at 30 days

Bank: BPER BANCA Longuelo Branch – SWIFT BPMOIT22XXX

Account no. 000042571653 IBAN IT83V0538711103000042571653

Subscription: Please fill the form below

I wish to subscribe the Remote	e Service offered according to the c	onditions specified in the offer above
Company		_
Reference. Person		_
Phone.:		_
E_Mail:		_
Signature and Stamp		Date: